

### **Bike Mechanic**

**Location:** Penrith, Cumbria

**Salary:** £24,000 - £27,000

**Closing date:** 11<sup>th</sup> October

*“What do I love most about Saddle Skedaddle? Our amazing team. A great mix of characters with their own strengths and interests, all with a big passion for cycling and travel.” Brad Armitage, UK General Manager*

### **Our business...**

For over 25 years we have had one simple mission: to inspire as many people as possible to travel by bike. We believe there's no better way to really experience a place, its people and its culture.

From our offices in the UK, Spain and Italy, to our guides and partners across five continents, we are one caring and passionate community built on enthusiasm, support and of course, having fun! We are looking for active people who want to make an impact in a growing business, delivering an excellent service and fantastic products you can be proud of.

Like all the best bike rides, the journey at Skedaddle can be fast paced and challenging, with changing scenery rewarding you with a sense of satisfaction and a smile on your face. If we sound like your kind of peloton get in touch.

### **Our role...**

Reporting to our Chief Guide and Operations Manager and coordinating with freelance tour guides and local suppliers; this role is responsible for ensuring we provide an unforgettable experience for our UK holiday customers.

The successful candidate will deliver a high standard of bicycle servicing and repairs for a range of bike types including e-bikes, and contribute to the upkeep, cleanliness and organisation of the workshop and bike storage areas. The role also includes work with the local team to manage, source, maintain and repair other resources and equipment on site.

### **Responsibilities will also include...**

- Supervision of the site and its resources
- Upkeep of various equipment and resources when necessary - purchasing, repairs, maintenance, inventory
- Coordinating resources with operations team including use of the Resource Management System
- Contributing to the continuous improvement of internal systems
- Some coordinating between Penrith workshop and other mechanics/workshops across the UK
- Promoting and contributing to Health and Safety and best practices in store, in UK offices and with guides
- Maintaining a focus on improving operational efficiency and quality improvements for UK holidays
- Contributing to Skedaddle best practices and projects as necessary

### **You will...**

- Be trustworthy and responsible
- Be well organised, capable at multi-tasking, require little supervision, work well in a team

- Be a sound communicator and personable
- Be a hands-on person, mechanically minded, who takes initiative and can problem solve
- Have a clean driving license
- Have experience and/or qualifications in bike mechanics equivalent to Cytech Level 2
- Have a decent understanding of basic IT systems
- Have some DIY knowledge and experience
- Have some knowledge of vans and vehicles generally
- Work well and calmly under pressure and be able to cope with the unexpected day to day
- Be a keen cyclist with an interest in travel

#### **What we can offer you...**

- One fully paid staff trip a year to experience a Skedaddle holiday
- 20% discount off further trips, including for your close friends and family
- Opportunities for flexible working
- Training and development to support your personal growth
- Access to company bikes
- Discounts on bikes, parts, accessories and kit
- 23 days holiday per year plus Bank Holidays
- Annual salary reviews
- Company pension scheme
- Enhanced maternity, paternity and parental leave

#### **Interested?**

If so, then please send a CV and covering letter to [dan.eggleton@skedaddle.com](mailto:dan.eggleton@skedaddle.com) or call 0191 432 5133 for a confidential chat with one of our fabulous team!